

# Network interfaces are missing in the StarWind Console

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StarWind Documents



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StarWind is a pioneer in virtualization and a company that participated in the development of this technology from its earliest days. Now the company is among the leading vendors of software and hardware hyper-converged solutions. The company's core product is the years-proven StarWind Virtual SAN, which allows SMB and ROBO to benefit from cost-efficient hyperconverged IT infrastructure. Having earned a reputation of reliability, StarWind created a hardware product line and is actively tapping into hyperconverged and storage appliances market. In 2016, Gartner named StarWind “Cool Vendor for Compute Platforms” following the success and popularity of StarWind HyperConverged Appliance. StarWind partners with world-known companies: Microsoft, VMware, Veeam, Intel, Dell, Mellanox, Citrix, Western Digital, etc.

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## Symptoms

During [HA](#) configuration on the step of choosing Sync and Heartbeat channels all IPs are missing. All IPs are missing in StarWind Console Configuration tab as well.

## Cause

Network interfaces might be missing because of a third party app installed that uses port 3260. The most common app is MS iSCSI Target Server which can be accidentally installed along with File and Storage Services pack.

## Resolution

MS iSCSI Target Server can be uninstalled via Server Management Console > Manage > Remove Roles and Features > Server Roles > iSCSI Target Server.








Any other software that uses port 3260 should be uninstalled as well.

After this StarWind service must be restarted.

## Request A Product Feature

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